



CERTIFIED ENGINEER

TRAINING FOR CAPLUM WEB



Caplum certified engineer training program provides the knowledge and skills to an individual to enable competent operation of the Caplum System.

From a base knowledge of both data and voice networks we build on the knowledge with the full operation of the Caplum system. Our training package cover the following syllabus :-

- Planning a Caplum data load
- Auditing the network
- Installing Caplum
- Using a Web application
- Using Tree Views
- Customising Caplum to the site
- Creating the infrastructure of Caplum
- Non structured architecture
 - Definition
 - Use of
- Structured Architecture
 - Definition
 - Use of
- Fibre Optic Architecture
 - Definition
 - Use of
- PABX installation
- Data Equipment Installation / Definition
- Auxiliary Circuits
- Maintenance Section
- Directory
- Reports
 - Use of reports
 - Defining new reports
- Setup Tools
- Multilingual support

Modules

Works Order Processing

Definition / setup

Using the WO system

Fault Management

Definition / setup

Using the Fault system

Caplum Active Module

Definition / setup

Using the Module

Reporting

Voice Manager Module

Setup the hardware

Define the schedules

Using the interface

All of these functions are covered in a classroom environment with ample hands on experience for each student.

This is a two day course a final exam is taken at the end of day two. A certificate is issued to successful candidates and there name is entered into a log of certified engineers held at Ardlin.

All course material is supplied in electronic format for future reference.

Training classes are normally conducted on site with a maximum of 6 people per session.

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